

# KAFATAHA KI HA TONGA TU'UTAI 'I HE TAIMI FAINGATA'A NI



## The Ministry of Revenue and Customs

Newsletter | August ,2021

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- Regional Workshops
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*"Thank you for your time"*



# UPCOMING EVENT: UIKE TUKUHAU 2021

## "KETAU KAFATAHA KI HA TONGA 'OKU TU'UTAI HE TAIMI FAINGATA'A NI"

### "SOLIDARITY FOR A PERPETUAL TONGA IN THIS CHALLENGING TIME"

**'Aho 17—22 'o 'Okatopa, 2021**

'E Faka'ilonga'l 'aki 'a e Uike Tukahau 'o e Ta'u ni, 'aki ha ngaahi polo-kalama ako makehe ki he ngaahi sekitoa pea mo faka'ilonga'l 'aki 'a e fe'auhi sivi hiva 'a e ngaahi

Kalapu Kava Tonga.

#### MAKATU'UNGA 'O E FE'AUHI SIVI HIVA

- Hiva fekau'aki mo e Kaveinga, "**Kafataha ki ha Tonga tu'utai 'i he taimi faingata'a ni**" mo felave'i mo e ngaahi tefito'l fatongia 'a e Potungaue 'a ia koe **Tanaki pa'anga, Malu'i kau 'A Fonua, Tokoni'i e fefakatau'aki.**
- Hiva Fatu Fo'ou
- 'Oku 'ataa ke ngaue'aki e me'alea pe koe hiva le'o pe.
- Koe tokolahi e kau hiva ki he kulupu ke lahi hake he toko 20 ki 'olunga.
- Ko e ngaahi Kalapu Kava Tonga pe te nau kau ki he feauhi sivi hiva.
- Ke hiva'i 'o 'oua toe laka hake he miniti e 7.
- Ko e lesisita ke 'oua toe tomui ange he **'aho 1 'o 'Okatopa, 2021**, ki he Ofisi he Hala One Way, Queen Salote Ex Student Building.
- Ko e tatau 'o e fa'u 'e tanaki mai ia 'o 'ikai ke toe tomui ange he **'aho 11 'Okatopa 2021**
- Ko e lesisita 'oku 'ikai ke totongi pea ko e foomu lesisita 'e ma'u atu pe mei he 'Ofisi Tukahau, Hala One Way, QSC Ex-Student Building pe koe fetu'utaki telefoni mai pe.
- Ki hano fakaikiiki pe ko hao fehu'i kataki fetu'utaki mai ki he fika Telefoni 26-432 kia Faka'anaua Moala pe ko Pita Tu'ivai pe email mai ki he [clientservices@revenue.gov.to](mailto:clientservices@revenue.gov.to)

#### PALE KI HE FE'AUHI SIVI HIVA

- 1) Pale 1 - \$10,000.00
- 2) Pale 2 - \$8,000.00
- 3) Pale 3 - \$5,000.00



# REGIONAL WORKSHOPS

## 'Five Day Trial- "Improvement of Taxpayer Services"

The Ministry of Revenue and Customs and other tax administrations from the region embarked on a four-day virtual workshop titled Improving Taxpayer Services. The workshop was launched by the Head of the Pacific Islands Tax Administration Association (PITAA), Mrs. Koni Ravono, and the Revenue Administration advisor from Pacific Financial Technical Assistance Center (PFTAC), Mr. Georg Eysselein. Raelene Vivian and Alison Lendon are conducting the presentations.

The Ministry is grateful to have 15 MORC—Tonga participants join this workshop as it will further develop staff capacity to provide quality taxpayer services. The key features of this workshop include the continued importance of taxpayer services amid a pandemic, shifts in taxpayer expectations and their interactions with the administration, and opportunities presented to improve voluntary compliance. Countries will share their experiences of their economic stimulus initiatives and service responses to the pandemic and the strategies to improve taxpayer services.

Participants were strongly encouraged to have a smartphone or laptop to answer quiz or poll questions which must be answered individually.

The workshop was scheduled for the 17th -19th and the 24th - 25th of August, 2021.



**Photo Above-**Members of the Pacific Islands Tax Administrations Association together with the Head of the Pacific Islands Tax Administration Association (PITAA), Mrs. Koni Ravono, and the Revenue Administration advisor from Pacific Financial Technical Assistance Center (PFTAC), Mr. Georg Eysselein. Raelene Vivian and Alison Lendon who conducted the presentations.



**Photo Above-**Participants from Tonga Tax Administration.



**Photos Shown:** A meeting embarking the four day virtual trial to improve tax payer services





# THE PACIFIC FINANCIAL TECHNICAL ASSISTANCE CENTRE (PFTAC) STRATEGIC PLANNING

The Ministry of Revenue and Customs is delighted to be currently engaging with PFTAC experts Mr. Stan Shrosbree and Mr. Rick Fisher via zoom sessions to assist MORC in developing its next strategic and operational plan. The PFTAC virtual mission began on the 5th of August and ended on the 27th of August 2021. MORC has established that it's crucial to institutionalize and sustain an effective strategic plan and is grateful for this mission in assisting the Ministry to complete this quest. The Ministry hopes that this undertaking would enhance voluntary compliance and boost revenue collection to fund our community's needs.



PACIFIC FINANCIAL TECHNICAL  
ASSISTANCE CENTRE



**Photos Above**– Participants in a zoom sessions with PFTAC experts.

*"Solidarity for a perpetual Tonga in this difficult time"*

## Pacific Island Tax Administration Association Secretary



**Source :** Pacific Islands Tax  
Administrators Association Secretariat  
Facebook Page .

**Picture above:** Virtual PITAA Executive meeting successfully conducted on August 11th.  
Thank you to the members.



# OCEANIA CUSTOMS ORGANISATION REGIONAL CONFERENCE

On August 26, 2021, Mr. Kelemete Vahe, the Chief Executive Officer, Mr. Michael Cokanasiga (Deputy CEO), and Mr. Sau Niualala (Deputy CEO) joined a virtual Oceania Region conference. This conference was to discuss the challenges in the region and possible solutions and adopt the Pacific Harmonised Commodity Description and Coding System (PACHS) 2022, which comes into effect **from January 1 next year**.

OCO is a grouping of 23 customs administrations in the Pacific region. It facilitates regional cooperation, information sharing, and capacity building of its members with the overall target of supporting economic growth and improved border security in the Pacific.



**Participants (Tonga) :** Mr. Sau Niualala (Deputy CEO) , Mr. Kelemete Vahe the Chief Executive (CEO) and Mr. Michael Cokanasiga ( Deputy CEO) during the virtual meeting.



*"Solidarity for a perpetual Tonga in this difficult time"*

## MoRC Meeting with our custom brokers

The Ministry of Revenue and Customs is taking a holistic approach to writing its next strategic plan (2022-2025). Pictured below is a meeting held on Friday the 20th of August 2021 between the MORC team (including PFTAC advisors) and our customs brokers. MORC is grateful to have gathered valuable feedback from our customs agents to incorporate in this crucial document which will, in turn, guide the Ministry's operations to serve you better.



**Photo Above:** PFTAC Advisors.



**Pictures Above:** Ministry of Revenue and Customs team including PFTAC advisors and our Customs brokers.



# Ministry of Trade and Economic Development Week

The Ministry of Revenue & Customs supported the Ministry of Trade & Economic Development with Trade Week throughout the Friendly Islands of Tonga. An opening ceremony was held on the 24th of August 2021 with the theme

## " Investing in Tonga's Economic Recovery "

MTED's TRADE WEEK objectives were;

1. To provide a platform for all organizations that are involved in facilitating economic and trade activities to come together and showcase to the general public and businesses the type of services they can access from each respective organization;
2. To consistently improve the relationships of all stakeholders in the economic sector;
3. To provide an opportunity for an informal but meaningful dialogue between the government and the private sector;
4. To provide programs and activities that will allow youths to start thinking about their future and the economy.



**Photo Above:** Tonga Maritime Institute booth together with Mr. Taniela Sila and Mr. Pita Tu'i'ai.



**Photo Above:** CEO (MORC) Mr. Kelemete Vahe, Mrs Pipiena Tana-ki, Mr. Taniela Sila and Mr. Pita Tu'i'ai.



**Photo Above:** Owner of Mata'u 'o Maui with the CEO and staff of MORC.



**Above Photo:** The CEO Mr. Kelemete Vahe (MORC) and staff of MORC



**Above Photo:** CEO of the Ministry Mr. Kelemete Vahe with staff of MTED.



**Photo Above:** The CEO of the Ministry together with staff of Tonga Communication Cooperation.



**Photo Above:** Kantaro Oishi a health Drink (Noni Juice) Producer at Pacific International (TONGA) Limited with the CEO Mr. Kelemete Vahe.



**Photo Above:** The CEO of the Ministry together with some of the Ha'ateiho residents.



# KAFATAHA KI HA TONGA TU'UTAI 'I HE TAIMI FAINGATA'A NI

## Call for action – ASK FOR YOUR RECEIPT! REPORT FOR ACTION

The Ministry has recognized the public concern, regarding the proper collection of taxes from consumers charged by authorized Consumption Tax (CT) suppliers. Hence, the Ministry has gone out to selected retailers and wholesalers to record daily sales. MoRC conducted a sales tracking mission in one of the biggest retailers/wholesalers in Nuku'alofa to ensure sales were accurately recorded. This exercise would then ensure that the proper CT is collected.

**Ko e Ui – Kafataha ki ha Tonga 'oku tu'utai 'i he taimi faingata'a ni.**

'Oku fakatokanga'i ho'omou potungaue 'a e tokanga 'a e kaka'i 'o e fonua ki hono tanaki fakama'opo'opo 'a e tukuhau ngaue'aki. 'Oku 'unu atu leva 'a e potungaue ki he ngaahi falekoloa mo e hu'anga koloa ke fakapapau'i 'oku tauhi 'a e lekooti fakatau faka'aho. 'Oku fakafatongia'aki 'a e kau 'ofisa mei he potungaue ke nau fakama'opo'opo 'a e lekooti 'aki hono hiki 'a e ngaahi fakatau kotoa pe 'i he falekoloa ko ia.



  
POTUNGAUE TANAKI PA'ANGA HU MAI MO E TUTE  
**FANONGONONGO**

KI HE PISINISI, KUOPAU KE KE 'AVE 'A E TALI TOTONGI (RECEIPT) KI HO'O KASITOMA

Kataki, 'omai 'eku tali totongi (receipt)  
'Io

**'OKU 'I AI HO'O TOTONU KASITOMA KE KE 'EKE HO'O TALI TOTONGI (RECEIPT)**

KI HE FAKAIKIHIKI FETU'UTAKI MAI KI HE 26-432 PE KO E PEESI FACEBOOK - MINISTRY OF REVENUE & CUSTOMS TONGA

*Malo mo e Faka'apa'apa atu  
'Ofisa Pule Ngau*

'Oku ke 'ilo nai, 'oku 'i ai ho'o totonu ke ke 'eke ho'o tali totongi?

**'Eke leva ho'o tali totongi**

Lelei kia koe

Lelei kia au

Lelei ki TONGA





# TONGA BEST PRACTICE CONFERENCE



**Photo Above:** CEO receiving a certificate of Recognition from Deputy Commissioner Kolokihakaufisi for participating in the Best Practice conference held at Fa'onelua Convention Centre



**Photo Above:** CEO presenting MoRC's "KAFATAHA APPROACH" best practice



**Photo Above:** Public Service Servants from different line ministries attended the Best Practice Conference

The Public Service Commission week started on Wednesday the 4th of August with a TONGA BEST PRACTICE CONFERENCE held at Fa'onelua Convention Centre. The Ministry of Revenue and Customs was one of the nine Ministries registered to present its Best Practice Approach at this conference. Hon. Dr. Rev. Pohiva Tu'i'onetoa, The Prime Minister of Tonga, delivered the opening address, followed by presentations from the nine registered Line Ministries.

**THEME: "A FIT FOR PURPOSE  
PUBLIC SERVICE"**

**"Ko ha Ngaue Fakapule'anga  
'oku tuha mo taau ki he fakahoko fatongia"**

 **Public Service Commission**  
The Government of Tonga



**Photo Above:** Hon. Dr Rev. Pohiva Tu'i'onetoa, the Prime Minister of Tonga delivered the opening address



**Photo Above:** CEO for Revenue & Customs, Acting CEO for MAFFF and CEO of the Commission with some of the civil servants who attended the Best Practice Conference.



**Photo Above:** Mr. Kelemete Vahe, CEO for Revenue & Customs, Mrs. Lucy Moala from MET and Dr. Lia Maka, CEO of the Commission after the Best Practice Conference



**Photo Above :** Participants from Government Line Ministries.

**A FIT FOR PURPOSE PUBLIC PURPOSE**



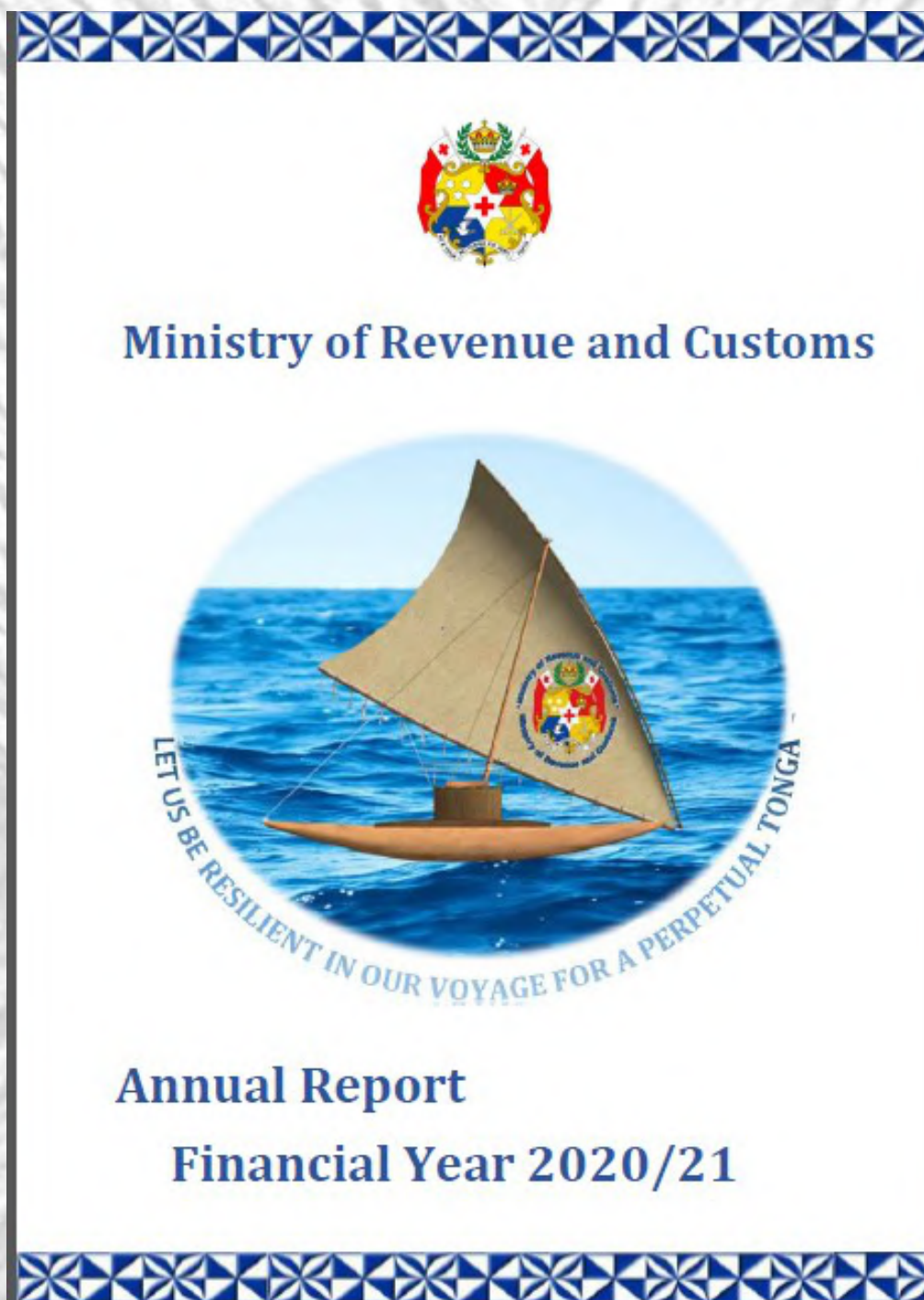
# Ministry of Revenue & Customs

## Annual Report

### Financial Year 2020/21

The Ministry's Annual Report for the Financial Year 2020-2021 had been approved by Cabinet on the 3<sup>rd</sup> September 2021, CD No.868.

We would like to commend the Human Resource Unit for this accomplishment.



*"Solidarity for perpetual Tonga in this difficult time"*



# Pita Aholelei's Funeral



Sila ki vai pea 'ulingaholo he koe kau matatali te nau a'usi fonua.

Na'e lava atu 'a e CEO 'o e Potungaue Tukupau Moe Tute faktaha mo e kau 'ofisa ke fakakakato honau fatongia mo e faka'apa'apa faka'osi 'a e Potungaue, ki he 'ofisa malolo ko Pita 'Aholelei.

May your soul rest in peace. You are greatly missed by the Ministry.

'Ofa atu.

Sila ki vai pea 'ulingaholo he koe kau matatali te nau a'usi fonua.

Na'e lava atu 'a e CEO 'o e Potungaue Tukupau Moe Tute faktaha mo e kau 'ofisa ke fakakakato honau fatongia mo e faka'apa'apa faka'osi 'a e Potungaue, ki he 'ofisa malolo ko Pita 'Aholelei.

'EIKI TEU HIVA PE HO'O 'OFA HE 'AHO MO E PO KOTOA 'O FAI HO FAKAHIKIHIKI 'I TAIMI MO 'ITANITI.

Pita 'Aholelei Toka aa 'i he malumalu 'o Satai kuo ke ikuna 'a e fakapuepue.

'E loto langi ko e ha nai si'aku tali. Kunima pe 'o fakaongoongo kia SATAI. Lau houa pea ta fesitu'a'aki 'o fepopoak-i'aki ta ko hota 'aho faka'osi. Li fohe na'a ta 'alofi 'I he toafa ni langa ngaue 'i he fe'ofu'ofani. Mo'ui fiefia he taimi lahi malo ho'o tokoni mo e fa'a fakalotolahi. Fokotu'u aa ho'o fuka kuo ke ikuna hu'i e mahafu ka ke lava atu. Te tau 'i ai kotoa pe.

Ko e tatau atu ia mei he 'Eiki Minisita mo e Pule Lahi 'a e Potungaue Tukupau mo e Tute ki si'i kaunga fononga kuo ne ta'ata'alo mai. 'Oku mau salute atu 🙏 Ko hota ngalutuku ee



May you Rest In Peace Pita Aholelei



# SPECIAL NOTICE

## FANONGONONGO



### FAKALAHİ NGAĀHI TU'UTU'UNI KE TAU'I - COVID 19

KUO PAU KE NGATA E NGAUE'AKI 'O E TU'UTU'UNI KOENI KI HE 'AHO 31' O TISEMA 2021



1. Kuo pau ke faka'atā mei he tukuhau ngaue'aki 'a e hū mai 'o e kotoa 'o e ngaahi koloa me'atokoni mo e ngaahi koloa konisiuma fakataautaha, 'oku 'ikai ki he taumu 'a fakakomēsiale.
2. Kuo pau ke faka'atā mei he tukuhau ngaue'aki hono hu mai 'o e kotoa 'o e ngaahi naunau langa ki hono langa 'o e ngaahi nofo'anga fakataautaha, ngaahi fale poloseki fakakolo mo e ngaahi fale poloseki 'a e ako;



#### CUSTOMS

Ministry of Revenue And Customs  
KINGDOM OF TONGA

## FANONGONONGO



KUO KAMATA I HE ÁHO 03 Ó MÁÁSI, 2021 Á HONO TAPUI KE TOE HU MAI ÁE NGAĀHI SALIOTE MISINI UTA PASESE I HE SIPINGA TAŪ MOTUÁ É 15 PE MOTUÁ ANGE AI.

» Koe ngaahi saliote misini 'eni kuo fou fakahangatonu pe ki he fefononga'aki 'a e kakai. Óku fakakalsi ia ihe ulu'i tohi tute fika 8703 'ihe sipinga óe ta'u motuá é 15 pe toe motuá ange ai.



#### KASITOMU

Potungau Tanaki Pa'anga Hu Mai moe Tute  
TONGA

Notice : Ngaahi faka'ataa ki he ngaahi uta 'i he taimi COVID-19. Kataki fetu'utaki mai ki he

7400650 ki he fakaikiiki !!

Notice : Fakataputapui ki he Ngaahi Saliote Misini Uta Pase, Kataki fetu'utaki mai

ki he 7400650 ki he fakaikiiki !!

## DUE DATES REMINDER!

### Monthly Due Dates.

28<sup>th</sup> – Consumption Tax Return & Payment.

28<sup>th</sup> PAYE Return & Payment

28<sup>th</sup> WHT Resident/Non-Resident & Payment

28<sup>th</sup> Aircraft Income Tax & Payment

28<sup>th</sup> Ship Income Tax & Payment

### Quarterly Due Date.

28<sup>th</sup> January – Tax Return & Payment.

28<sup>th</sup> April- Tax Return & Payment.

28<sup>th</sup> July - Tax Return & Payment.

28<sup>th</sup> October - Tax Return & Payment.

### Annual Due Dates.

31<sup>st</sup> October- Personal Income Tax Return & Payment.

31<sup>st</sup> October – Company Tax Return & Payment.

31<sup>st</sup> August – PAYE Annual Return

31<sup>st</sup> August - PAYE Reconciliation Return

Ka óku ke mahamahalo kiha meá óku ngali kehe, kataki Ta mai he Vave Taha!

24: TA KIHE 0800123

FIKA TAE MAMOHE KASITOMU



TALAMAI HA  
MEÁ TE KE  
ÍLO KIAI HE  
ÓKU IAI ÁE  
TOTONGI

Tokoni ki hono  
tau'i e faihala  
moe koloa tapu



#### KASITOMU

Potungau Tanaki Pa'anga Hu Mai moe Tute  
TONGA

Kataki Fetu'utaki mai ki he 0800123 ka 'oku ke mahamahalo ki ha ngaahi me'a 'oku ngali ke-

## PUBLIC NOTICE



### eTax System LINK UPGRADE Online!

The public is hereby notified that the Ministry of Revenue and Customs e-Tax SYSTEM's LINK has upgraded from [www.revenue.gov.to/etax](http://www.revenue.gov.to/etax) to [etax.revenue.gov.to](http://etax.revenue.gov.to).

For those of you who need to comply through this Online Lodgment but are not yet registered, You are more than welcome to register now. You can lodge in your PAYE/CT returns via the following link:

[etax.revenue.gov.to](http://etax.revenue.gov.to).

Apologies for any inconvenience we may cause.

Should you need further information, please contact us at 7400550, 26432 or email [cst@revenue.gov.to](mailto:cst@revenue.gov.to) or [it@revenue.gov.to](mailto:it@revenue.gov.to)

Tonga etax



#### REVENUE DEPARTMENT

Ministry of Revenue And Customs  
KINGDOM OF TONGA



# KAFATAHA KI HA TONGA TU'UTAI 'I HE TAIMI FAINGATA'A NI



## Ministry of Revenue and Customs



We wish to acknowledge all Government line ministries and to the people of Tonga for their contribution and support

towards this edition of

The Ministry of Revenue & Customs newsletter

***“Solidarity for a perpetual Tonga in this difficult time”***

If you have any queries please do not hesitate to contact us

Ministry of Revenue and Customs

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Ministry's Facebook Page

[@Ministry of Revenue and Customs](https://www.facebook.com/MinistryofRevenueandCustoms)